



# RestoPros

## CHICAGOLAND WEST

### LIMITED MOLD REMEDIATION WORKMANSHIP WARRANTY

RestoPros of Chicagoland West stands behind the quality of our work and is committed to your peace of mind.

#### 5-YEAR LIMITED

##### MOLD REMEDIATION WARRANTY

RestoPros of Chicagoland West warrants that mold remediation services were performed in accordance with IICRC S520 standards and industry best practices.

If mold regrowth occurs within the remediated area within five (5) years from the date of completion due solely to a failure of our remediation process, RestoPros of Chicagoland West will return to inspect and, if warranted, re-remediate the affected area at no additional cost.

##### ✓ CONDITIONS

This warranty is valid only if all of the following conditions are met:

- ✓ All identified moisture sources at the time of remediation have been repaired or corrected.
- ✓ Indoor humidity is maintained below recommended levels (typically under 60% RH).
- ✓ No new water intrusion, flooding, plumbing leaks, roof leaks, sewer backups, or HVAC failures have occurred.
- ✓ The affected area has not been altered, remodeled, or damaged after remediation.
- ✓ The property has been maintained in a reasonable and normal manner.

##### ✗ EXCLUSIONS

This warranty does not cover or apply to:

- Mold growth resulting from new water intrusion, leaks, flooding, plumbing failures, roof leaks, foundation seepage, sump pump failures, sewer backups, or HVAC failures occurring after project completion.
- Humidity issues, condensation, or failure to properly ventilate the property.
- Repairs or services performed by anyone other than RestoPros of Chicagoland West.
- Areas that were not part of the original scope of work or were inaccessible during remediation.
- Mold growth resulting from conditions or events outside of RestoPros' control.



This is a limited workmanship warranty and does not guarantee that mold will never return. It applies only to the quality of the remediation work performed by RestoPros of Chicagoland West.

#### 10-YEAR LIMITED

##### MOLD REMEDIATION WARRANTY WITH ENCAPSULATION

RestoPros of Chicagoland West warrants that mold remediation and encapsulation services were performed in accordance with IICRC S520 standards, industry best practices, and manufacturer guidelines for encapsulation products.

If mold regrowth occurs within the remediated and encapsulated area within ten (10) years from the date of completion due solely to a failure of our remediation or encapsulation process, RestoPros of Chicagoland West will return to inspect and, if warranted, re-remediate and/or re-encapsulate the affected area at no additional cost.

##### ✓ CONDITIONS

This warranty is valid only if all of the following conditions are met:

- ✓ All identified moisture sources at the time of remediation have been repaired or corrected.
- ✓ Indoor humidity is maintained below recommended levels (typically under 60% RH).
- ✓ No new water intrusion, flooding, plumbing leaks, roof leaks, sewer backups, or HVAC failures have occurred.
- ✓ The encapsulated area has not been altered, remodeled, or damaged after remediation.
- ✓ The property has been maintained in a reasonable and normal manner.

##### ✗ EXCLUSIONS

This warranty does not cover or apply to:

- Mold growth resulting from new water intrusion, leaks, flooding, plumbing failures, roof leaks, foundation seepage, sump pump failures, sewer backups, or HVAC failures occurring after project completion.
- Humidity issues, condensation, or failure to properly ventilate the property.
- Damage to the encapsulation system caused by structural movement, pests, or physical impact.
- Repairs or services performed by anyone other than RestoPros of Chicagoland West.
- Areas that were not part of the original scope of work or were inaccessible during remediation.
- Mold growth resulting from conditions or events outside of RestoPros' control.



This is a limited workmanship warranty and does not guarantee that mold will never return. It applies only to the quality of the remediation and encapsulation work performed by RestoPros of Chicagoland West.



#### DOCUMENTATION & VALIDATION

This warranty is contingent upon the availability of documentation showing that the remediation was completed in accordance with IICRC standards, including moisture readings, photos, and, when applicable, third-party clearance testing.